

## SUMMER 2019

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<b>CATEGORY</b>	: 5 Star Resort Hotel
<b>CONCEPT</b>	: Ultra All Inclusive
<b>DISTANCE</b>	: Alanya 30 km, Manavgat 30 km, Antalya AYT Airport 90 km
<b>TRANSPORTATION</b>	: Bus and Taxi (payable)
<b>LOCATION</b>	: Sea Front, Sandy Beach
<b>CREDIT CARD</b>	: Visa, Mastercard, Eurocard,
<b>PETS</b>	: Not Allowed
<b>LANGUAGES</b>	: English, German, Russian, Persian

### CAPACITY AND ROOM INFORMATION

ROOM TYPES	ROOM	PAX
<b>TOTAL ROOM / BED</b>	<b>555</b>	<b>1110</b>
<b>STANDARD SEA &amp; POOL SIDE ROOM</b>	<b>DSV</b>	
<b>STANDARD LAND SIDE ROOM</b>	<b>DST</b>	
<b>FAMILY ROOM</b>	<b>FAM</b>	<b>(ROH)</b>
<b>APART ROOM</b>	<b>APART</b>	<b>(ROH)</b>
<b>SUITE</b>	<b>SUIT</b>	

ROOM INFORMATION	DST	DSV	FAM / APART	FAM / SUIT
<b>Total Number of Rooms</b>	267	232	40	16
<b>Bed Rooms</b>	1	1	2	2
<b>Handicapped Rooms</b>	5			
<b>Min / Max Pax</b>	1 / 2+2	1 / 2+2	1 / 5+1/6	1 / 2+4
<b>Hairdryer</b>	√	√	√	√
<b>Central Air Conditioning</b>	√	√	√	√
<b>Telephone</b>	√	√	√	√
<b>Minibar (soft drinks)</b>	√	√	√	√
<b>Electronic Safe</b>	√	√	√	√
<b>Satellite TV</b>	√	√	√	√



## RESTAURANTS AND BARS

RESTAURANTS	SERVICE	HOURS	DATE
Breakfast Main Restaurant Lunch Main Restaurant Dinner Main Restaurant Midnight Snack Main Restaurant	Open Buffet Self Service  Dinner Time could change on April and October Months 18:30-21:00	07:00 – 10:45 12:30 – 14:30 19:00 – 21:30 00:00 – 01:00	15.03.2019 – 30.11.2019 15.03.2019 – 30.11.2019 15.03.2019 – 30.11.2019 15.03.2019 – 30.11.2019
Snack Service	Falafelsnack / Open Buffet	12:00 – 16:00	15.03.2019 – 30.11.2019
Gözleme Service		10:45 – 16:00	01.05.2019 – 30.11.2019
Patisserie	Open Buffet	11:00 – 18:00	15.03.2019 – 30.11.2019
Chef à la Carte Restaurant (International Cuisine )	Reservation one day before required. Payable 0-2 Age (infant) free.	19:00 – 21:00	01.05.2019 – 30.11.2019
Room Service	Payable	24 Hours	

BARS	SERVICE	HOURS	DATE
Lobby Bar	Between 24:00-08:00 all alcoholic drinks are payable	24 Hours	15.03.2019 – 30.11.2019
Snack Bar		12:00 - 16:00	15.03.2019 – 30.11.2019
Coctail Bar		20:00 - 00:00	15.03.2019 – 30.11.2019
Pool Bar		10:00 - 23:00	01.05.2019 – 30.11.2019
Beach Bar		10:00 - 18:00 00:00 - 06:00	01.05.2019 – 30.11.2019
Pier Bar		10:00 - 18:00 22:30 - 00:00	01.05.2019 – 30.11.2019
Sports Bar		10:00 - 00:00	15.03.2019 – 30.11.2019

- All of non-alcoholic beverages, unlimited local and some imported alcoholic drink included service concept for all bars.
- Beverage service to the table is just available in the À la Carte Restaurant.
- Minibars will be filled one time a day with soft drinks.
- Ice Cream service hours depends to the season, to the guest profile, product supplement, the hotel management has the right to cancel or to change this service.
- According the weather conditions the hotel management has the right to change the work time of the restaurants and bars.
- Honeymooners Concept: themed room decoration, sparkle wine, Fruit, bathrobe in the room, ribbon on the door.



FOOD & BEVERAGE	INFORMATION	EXTRA	FREE
À LA CARTE RESTAURANT RESERVATION	Reservation one day before required. Payable 0-2 Age (infant) free.	√	
COFFEE AND CAKE SERVICES			√
ICE CREAM SERVICES			√
ALL NON – ALCOHOLIC BEVERAGES, UNLIMITED LOCAL & SOME IMPORTED ALCOHOLIC DRINKS	On specified bars and times		√
ALL BOTTLED LOCAL AND IMPORTED BEVERAGES		√	
PREMIUM AND SPECIAL BEVERAGES		√	
MINI BAR			√
ROOM SERVICE	24 Hours	√	

ACTIVITIES	INFORMATION	EXTRA	FREE
TABLE TENNIS			√
TENNIS	Equipment free (Lighting 10 USD)		√
VOLLEYBALL			√
FITNESS CENTER	With Personel use and responsibility		√
LODGE	VIP service near the pool and on the Pier	√	
WATERSLIDES			√

OTHER SERVICES	INFORMATION	EXTRA	FREE
LIMITED OPEN PARKING AREA	if the parking area is full, parking is available in the appropriate area beside the hotel		√
LAUNDRY SERVICE	Between 09:00 – 16:00	√	
MEDICAL SERVICES	Private Enterprise	√	
TAXI		√	
HAMAM & SAUNA	Private Enterprise .Massage and other treatments are payable		√
WI-FI INTERNET ACCESS	All area & rooms		√
SAFE BOX			√
BEACH TOWELS	Changing one time a day with towel card		√
SUNBED & UMBRELLA			√
TELEPHONE & FAX		√	
SATELLITE TV IN THE ROOMS			√



## **POOL**

<b>SWIMMING POOLS</b>	<b>NUMBER OF POOLS</b>	<b>DEPTH cm</b>	<b>AREA m<sup>2</sup></b>	<b>FRESH WATER</b>	<b>HEATED</b>
OUTDOOR SWIMMING POOL	1	140	2.200	✓	
OUTDOOR SWIMMING POOL	1	110	35	✓	
INDOOR SWIMMING POOL	1	140	500	✓	✓
KIDS SWIMMING POOL	1	110	150	✓	

Indoor pool is not available in summer season. 4 water slides are available in the outdoor pool area.

## **BEACH**

<b>LOCATION</b>	<b>BEACH</b>	<b>Pier</b>	<b>SHOWER</b>	<b>DRESSING CABIN</b>
SEA FRONT	Sandy	Wood	Beach - Pier	Beach - Pier

## **CONFERENCES & MEETING HALL**

<b>FORMATION</b>	<b>CAPACITY</b>
Class Formation	200 Pax
Banquet Formation	350 Pax
Theater Formation	450 Pax
Cocktail Formation	450 Pax
U Formation	200 Pax

### **Hall Equipment**

: Wireless Microphone, 2 Wired Microphone, 2 Wired Microphone Stand, Barcovision Screen (4x3 m), Barcovision (portable screen 2x2 m), DVD Player, Portable Sound System, PC, TV (LCD), Overhead Projector, Sound System, Flipchart, Main hall height is 3,40 cm and width is 850 m2

## **ENTERTAINMENT & ANIMATION**

### **Animation**

- Pier Parties at certain days of the week.
- Show Groups at certain days of the week.
- Everyday in the evening Mini Disco
- Daily Activities.

### **Spor**

Fitness Center, Gymnastic, Table Tennis, Tennis, Volleyball, Dart

### **Mini Club**

4 - 12 years: : Mini club is open between 10:00 a.m - 00:00 p.m.  
Children between 2-3 years has to be accompaniment by their parents.

Services : Games, mini disco, children playground is available.



## **GENERAL CONCEPT PRINCIPLES;**

- Alcoholic beverage service is forbidden for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is 11:00 a.m. Room keys, armbands and towel cards will be taken by the reception during the check out.
- Late c/out and early c/in is payable.
- All guests are able to use food and beverage services according to the Ultra All Inclusive concept just for themselves.
- Ultra all inclusive concept starts from check in day 14:30 to check out day 11:00.
- All beverages and foods, which are not available at our buffets and à la carte restaurants are payable.
- in the case that the food and beverages served in the facility are taken out by the guest to room, they are processed in the extra accounts of the guests.
- Beach, pier and water slides will be prepared according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our establishment can not be held responsible for problems that may arise from this service which is paid from external companies,
- Smoking is forbidden in indoor areas according to the local laws. otherwise, subject to material sanctions determined by local authorities.
- Water pipes, irons etc. in the rooms use of personal devices is not permitted, and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, shall be charged to the guest with renewal fee.
- Shisha in rooms and all tools and equipment in a similar manner that could create a fire hazard shall be taken into custody for delivery. The damage caused by the use is charged to the guest.
- Children has to be accompanied by their parents at the water slides, pool and activity area.
- The health problems that may arise in connection with the individual work of our guests who use the gym are their responsibility.
- Guests are not allowed to listen to loud music in the rooms and in the open space with portable devices. Bluetooth and Wi-Fi enabled speakers will be taken to management for delivery.
- Safe Box is free of charge in all rooms, We are not responsible for lost property.
- Our hotel has arm band application for security and service convenience and is charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel concept and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Street activity and snack restaurant services depend on the season, guest profile, product supplement. Hotel management has the right to change or cancel these varieties.
- Parties, animation programmes and other activities depend on the weather conditions, guest profile. Hotel management has the right to change or cancel these varieties.

